



symtrain™

REVOLUTIONIZE HOW YOU TRAIN AND COACH

Use simulations to automate resource intensive role-play and reduce time to proficiency by 50%

SymTrain automates training and coaching using AI-powered simulations — potentially saving you thousands per agent, annually.

Solutions for all industries and business functions

Collections: Generate more revenue by practicing effective skills.

Customer Support: Reduce training and re-skilling cycles with targeted micro-simulations.

Specialized Agents: Improve compliance, confidence, and system navigation for new and up-skilled staff.

BPO: Accelerate client onboarding while maintaining exceptional quality.

Employee On-Boarding and Training

- Simulate customer interactions
- Give every agent a turn at the training exercise
- Boost knowledge retention and performance
- Reduce training cycles from weeks to days

Automate Coaching

- Get timely feedback from AI-powered "Coach Sym"
- Act on QA-identified improvement opportunities
- Create a path to A-player for everyone

Skill Enhancement

- Keep pace with customer expectations
- Cross-train and upskill the team
- Deploy agents after they demonstrate proficiency
- Let "Coach Sym" show them where to click

Easy and Customizable

Design and build simulations yourself, generate from call recordings, or use AI to generate training conversations; no professional services necessary!



Stop Practicing on Your Customers

Training twice as good in half the time!

Frank Gambuzza,
Visage Group founder



Start your
FREE trial
at symtrain.ai

Why Choose **symtrain**™ as Your



Automated Role-Play & AI-Powered Coaching Partner?

\$32K

SAVED A DAY!*

 **3-8% LOWER AHT**

*Based off a 5,000 seat contact center that reduces AHT by 15 secs

NO MORE NESTING

**HIRE
22%
QUICKER**

Get Proficient
**50%
FASTER**

RESKILL IN
**1/3
THE TIME**

**30-50x
ROI**

NOTHING ON THE MARKET COMPARES TO **symtrain**™

	Trainer-Led	Peer-to-Peer	eLearning	Shadowing	symtrain
Consistent feedback across the enterprise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Role-play more than one agent at a time	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Practice leveraging simulated live calls	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Conversation and application practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Individualized, AI-powered coaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Automated & DIY content creation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

symtrain™ **Because Practice Makes Profits**